

#55254

Date: September 24, 2024

Subject: MyOCC and ENCORE Outage on Saturday, September 28<sup>th</sup>, 2024 to Sunday, September 29<sup>th</sup>, 2024

OCC will be performing system updates on Saturday, September 28<sup>th</sup>, 2024 from 9:00 AM CT until 5:00 AM CT on Sunday, September 29<sup>th</sup>, 2024. Due to these updates, MyOCC and ENCORE<sup>™</sup> will be unavailable during this time.

If you have any questions, please contact your Clearing Member representative or the Member Services Help Desk at the following numbers: 800-621-6072 or 800-544-6091. Within Canada, please call 800-424-7320. Clearing Members may also e-mail us at <u>memberservices@theocc.com</u>.