



**THE FOUNDATION
FOR SECURE
MARKETS**

#49264

Date: September 16, 2021

Subject: GREE1 Options - Expiration Pricing Consideration

GREE1 (adjusted Support.com, Inc. options) will be subject to special pricing consideration in expiration processing on September 17, 2021. The pricing consideration is due to the undetermined cash in lieu of fractional shares amount included in the option deliverable of GREE1 as indicated below. These options will continue to be subject to normal exercise based on customary exercise thresholds in OCC's Ex-by-Ex processing.

MEMBERS SHOULD ADVISE THEIR CUSTOMERS TO TAKE THE FOLLOWING CONSIDERATIONS INTO ACCOUNT IN DECIDING TO EXERCISE, OR NOT TO EXERCISE, THESE OPTIONS.

GREE1

GREE1 options are adjusted Support.com, Inc. options, adjusted September 15, 2021 (see OCC Information Memo #49251). The deliverable of GREE1 options is:

NEW DELIVERABLE

PER CONTRACT: 1) 11 Greenidge Generation Holdings Inc. (GREE) Class A Common Shares
2) Cash in lieu of 0.5 fractional GREE Class A Common Shares

As of September 16, 2021, the GREE Exchange Agent has not determined the price to be used to determine the cash in lieu amount.

For purposes of calculating a GREE1 price for use in expiration processing, OCC will use the following formula:

$$\text{GREE1} = 0.115 (\text{GREE})$$

For example, if GREE closes at 43.40, the GREE1 price would be:

$$\text{GREE1} = 0.115 (43.40) = 4.99$$

This formula includes an estimate for the value of the cash in lieu amount and not the actual amount applicable in the merger.

ALL CLEARING MEMBERS ARE REQUESTED TO IMMEDIATELY ADVISE ALL BRANCH OFFICES AND CORRESPONDENTS ON THE ABOVE.

For questions regarding this memo, call Investor Services at 1-888-678-4667 or email investorservices@theocc.com. Clearing Members may contact Member Services at 1-800-544-6091 or, within Canada, at 1-800-424-7320, or email memberservices@theocc.com.