



Date: September 14, 2021

Subject: Support.com, Inc. – Contract Adjustment
Option Symbol: SPRT
New Symbol: GREE1
Date: 09/15/21

Contract Adjustment

Date: September 15, 2021

Option Symbol: SPRT changes to GREE1

Strike Divisor: 1

Contracts Multiplier: 1

New Multiplier: 100 (e.g., a premium of 1.50 yields \$150; a strike of 10 yields \$1,000.00)

New Deliverable Per Contract:

- 1) 11 Greenidge Generation Holdings Inc. (GREE) Class A Common Shares
- 2) Cash in lieu of 0.5 fractional GREE Class A Common Shares

Note: Once determined the cash in lieu of fractional share portion of the option deliverable remains fixed and does not vary with price changes of any security.

CUSIP: (New) GREE: 39531G100

Pricing

Until the cash in lieu amount is determined, the underlying price for GREE1 will be determined as follows:

$$\text{GREE1} = 0.115 (\text{GREE})$$

Delayed Settlement

The GREE component of the GREE1 deliverable will settle through National Securities Clearing Corporation (NSCC). OCC will delay settlement of the cash portion of the GREE1 deliverable until the cash in lieu of fractional GREE shares is determined. Upon determination of the cash in lieu amount, OCC will require Put exercisers and Call assignees to deliver the appropriate cash amount.

Background

On September 10, 2021, Shareholders of Support.com, Inc. (SPRT) voted concerning the proposed merger with Greenidge Generation Holdings Inc. (GREE). The merger was approved and subsequently consummated on September 14, 2021. As a result, each existing SPRT Common Share will be converted into the right to receive 0.115 GREE Class A Common Shares. Cash will be paid in lieu of fractional GREE shares.

Greenidge Generation Holdings Inc. Class A Common Shares will be listed on the Nasdaq Stock Market under the ticker symbol "GREE".

Disclaimer

This Information Memo provides an unofficial summary of the terms of corporate events affecting listed options or futures prepared for the convenience of market participants. OCC accepts no responsibility for the accuracy or completeness of the summary, particularly for information which may be relevant to investment decisions. Option or futures investors should independently ascertain and evaluate all information concerning this corporate event(s).

The determination to adjust options and the nature of any adjustment is made by OCC pursuant to OCC By-Laws, Article VI, Sections 11 and 11A. The determination to adjust futures and the nature of any adjustment is made by OCC pursuant to OCC By-Laws, Article XII, Sections 3, 4, or 4A, as applicable. For both options and futures, each adjustment decision is made on a case by case basis. Adjustment decisions are based on information available at the time and are subject to change as additional information becomes available or if there are material changes to the terms of the corporate event(s) occasioning the adjustment.

ALL CLEARING MEMBERS ARE REQUESTED TO IMMEDIATELY ADVISE ALL BRANCH OFFICES AND CORRESPONDENTS ON THE ABOVE.

For questions regarding this memo, call Investor Services at 1-888-678-4667 or email investorservices@theocc.com. Clearing Members may contact Member Services at 1-800-544-6091 or, within Canada, at 1-800-424-7320, or email memberservices@theocc.com.