



**THE FOUNDATION  
FOR SECURE  
MARKETS**

**#47954**

**TO: ALL CLEARING MEMBERS AND EXCHANGES**

**DATE: DECEMBER 4, 2020**

**SUBJECT: MYOCC AND ENCORE OUTAGE ON SATURDAY DECEMBER 5,  
2020 AND SUNDAY DECEMBER 6, 2020**

OCC will be performing system updates on Saturday December 5, 2020 from 9:00 AM CT until 5:00 AM CT on Sunday December 6, 2020. Due to these updates, MyOCC and ENCORE™ will be unavailable during this time.

OCC apologizes for any inconvenience this may cause. If you have any questions regarding this memo, please contact Member Services Help Desk at the following numbers: 800-544-6091 or 800-621-6072. Within Canada, please call 800-424-7320. Clearing Members may also e-mail us at [memberservices@theocc.com](mailto:memberservices@theocc.com).