

#47424

TO: ALL CLEARING MEMBERS AND EXCHANGES

DATE: AUGUST 10, 2020

SUBJECT: MYOCC AND ENCORE OUTAGE ON SATURDAY, AUGUST 15,

2020 TO SUNDAY, AUGUST 16, 2020

OCC will be performing system updates on Saturday, August 15, 2020 from 9:00 AM CT until 6:00 AM CT on Sunday, August 16, 2020. Due to these updates, MyOCC and ENCORE™ will be unavailable during this time.

OCC apologizes for any inconvenience this may cause. If you have any questions regarding this memo, please contact Member Services Help Desk at the following numbers: 800-544-6091 or 800-621-6072. Within Canada, please call 800-424-7320. Clearing Members may also e-mail us at memberservices@theocc.com.