



**THE FOUNDATION  
FOR SECURE  
MARKETS®**

**#56476**

**Date:** April 30, 2025

**Subject:** MyOCC and ENCORE Outage on Saturday, May 3, 2025 to Sunday,  
May 4, 2025

OCC will be performing system updates on Saturday, May 3, 2025 from 9:00 AM CT until 9:00 AM CT on Sunday, May 4, 2025. Due to these updates, MyOCC and ENCORE™ will be unavailable during this time.

If you have any questions, please contact your Clearing Member representative or the Member Services Help Desk at the following numbers: 800-621-6072 or 800-544-6091. Within Canada, please call 800-424-7320. Clearing Members may also e-mail us at [memberservices@theocc.com](mailto:memberservices@theocc.com).